

Electronic Acknowledgement Receipt

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| EFS ID: | 3865609 |
| Application Number: | 10081560 |
| International Application Number: | |
| Confirmation Number: | 1990 |
| Title of Invention: | Method and apparatus for a business contact center |
| First Named Inventor/Applicant Name: | Michael Ely |
| Customer Number: | 24628 |
| Filer: | James A. Scheer/Lisa Harris |
| Filer Authorized By: | James A. Scheer |
| Attorney Docket Number: | 0600/96785 |
| Receipt Date: | 29-AUG-2008 |
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| Application Type: | Utility under 35 USC 111(a) |

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| Submitted with Payment | yes |
| Payment Type | Deposit Account |
| Payment was successfully received in RAM | \$ 460 |
| RAM confirmation Number | 1480 |
| Deposit Account | 230920 |
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File Listing:

| Document Number | Document Description | File Name | File Size(Bytes)/ Message Digest | Multi Part /.zip | Pages (if appl.) |
|-----------------|---------------------------------------|---------------------|--|------------------|------------------|
| 1 | Amendment - After Non-Final Rejection | p96785amendment.PDF | 464758 | no | 11 |
| | | | 53a24bca19a242e0c3de7a39809763ad3c2463d4 | | |

Warnings:

Information:

| | | | | | |
|---|-------------------|-----------------------|--|----|---|
| 2 | Extension of Time | p96785extovertime.PDF | 71710 | no | 1 |
| | | | 016f7465bbc617d7c350e793a4d6d780b7781548 | | |

Warnings:

Information:

| | | | | | |
|---|------------------------|--------------|--|----|---|
| 3 | Fee Worksheet (PTO-06) | fee-info.pdf | 29945 | no | 2 |
| | | | a77b5c30221f2058f4b9c2d74a92dbc80ef3aa9a | | |

Warnings:

Information:

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| Total Files Size (in bytes): | | | 566413 |
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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